

Special terms and conditions – Better Life Mobile – DOUBLE DATA CAMPAIGN June 2023

Campaign Period	12.01am (AEDT) on 19 May 2023 to 11.59pm (AEDT) on 31 July 2023
Eligible Plans	Plans that will get Double Data for new customer orders are the \$37 and \$42 mobile plans.
Eligible Customers	Customers who place new order for an Eligible Plan during the campaign period and activate and pay for the Eligible Plan, are eligible for the Campaign Benefits.
Campaign Benefits	<p>Double data on the \$37 and \$42 mobile plans for the initial activation and following 5 recharges.</p> <p>The Double Data amounts for the Campaign period are:</p> <p>\$37 – 84GB and \$42 – 100GB</p>
What happens when the Campaign ends?	The ongoing data amounts will be as per the Critical Summaries for each of the Eligible Plans.
General Conditions	<ul style="list-style-type: none"> • Prepaid customers will receive the bonus double data upon plan recharge (on activation plus the following 5 recharges) <ul style="list-style-type: none"> ○ Customers who do not recharge one of the subsequent 5 recharges within 48 hours of plan expiry then they lose access to the campaign (same rule as Data Bank rule for losing Data Bank) • Customers who move plan after the initial activation will receive the bonus double data amount based on the plan that they move to • If a customer is receiving the bonus double data campaign and moves to another eligible plan they will remain getting the bonus double data up until the final 6th (initial + 5) recharge, and the amount received will be based on the plan that they move to • If a customer is receiving the bonus double data campaign and moves to an ineligible plan then they will no longer receive any bonus double data, and if they move back to an eligible plan again they will no longer have access to receive the bonus double data • If a new customer activates onto an ineligible plan and then moves to an eligible plan they will not receive the bonus double data campaign • If the underlying rate plan’s data inclusion is refreshed whilst the customer is receiving the bonus double data, then the customer will continue to receive the bonus double data based on the new included data of the underlying rate plans and the count continues until reaching the final recharge / bill cycle refresh